



The Dell CompleteCover™<sup>1</sup> Service Program provides you with an end-to-end solution to your IT needs by being your single source and point of contact – for both product and service requirements. That's how Dell can help you maximize your IT resources, lower your total cost of ownership, and compete successfully in the demanding business, government, and education environments that challenge you everyday.

## Dell™ | CompleteCover™<sup>1</sup>

### Your Powerful Ally In Today's Demanding IT Environment

#### Imagine life without your notebook or desktop!

Notebook and desktop users always depend on their PCs to help them manage information whether for work or for personal needs.

Despite the quality and rugged design of your Dell notebook and desktop, accidents beyond your control can easily happen. For example, you accidentally spill your drink on your system while at work or late at home. Or you're rushing to catch a plane or train and you drop and damage your system.

We can't predict when or where an accident will occur but when they do, it's usually at the most inconvenient time.

CompleteCover™<sup>1</sup> protects against the unexpected and potentially high cost of repair or replacement and is designed to get you back up and running quickly with minimum fuss or disruption.

#### What Will You Receive with CompleteCover™<sup>1</sup>?

CompleteCover™<sup>1</sup> provides a 3-Year Repair or Replacement Service on your Dell Latitude, Inspiron, Optiplex, Dimension and Precision for Accidental Damage. Examples include liquid spills on unit; drops, falls or collisions; electrical surges; broken or cracked LCDs and accidental breakages.

#### Why CompleteCover™<sup>1</sup> for Dell Notebooks and Desktops?

- Protects your investment and helps avoid significant or unexpected future repair or replacement costs.
- Maximizes system uptime and productivity with rapid replacement or repair
- Three years' cover for a single, fixed, low cost price with no excess
- Simple and convenient claim and replacement process

Whether you're a large organization wanting to minimize the impact and risks of systems downtime or an individual that wants to protect against a costly notebook and desktop replacement, CompleteCover™<sup>1</sup> provides the protection and reassurance you need.

#### Simple and Convenient

CompleteCover™<sup>1</sup> is available as an option when you purchase your Dell notebook and desktop with 3 years service. You can simply select the CompleteCover™<sup>1</sup> option when you order on the Dell on-line store or ask your Dell representative to include CompleteCover™<sup>1</sup> with your order.

If an accident involving your Dell notebook and desktop does occur, you simply call the support hotline in your country of purchase. Depending on the cause and extent of the damage, Dell will initiate and expedite the appropriate repair or replacement procedure.





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## Dell™ | CompleteCover™ Guard

### Security against theft

Your notebook or desktop system is indispensable, it manages your resources and information.

However, notebooks and desktops are increasingly becoming targets of theft as information becomes more valuable. With computer thefts costing some businesses thousands of dollars each year, there is now an increasing urgency to protect yourself and your company against the hefty cost of replacing stolen notebooks and desktops.

### CompleteCover™ Guard

Notebooks and desktops are important business tools and are a sizeable investment for companies and individuals alike. Dell CompleteCover™ Guard covers you from the cost of replacing a notebook or desktop stolen from any office, home or locked vehicle throughout the country specific.

CompleteCover™ Guard is a new service that complements Dell CompleteCover™'s repair and replacement services for accidental damage with the additional benefit of protection from theft.

### Flexibility and ease

Dell provides you with an end-to-end solution for your IT needs. You can purchase CompleteCover™ Guard directly from Dell when you buy your notebook or desktop and choose to be covered for one or three years. In the event of theft, Dell spares you the run-around by providing you with one single point of contact to see to all your needs.

For more information, visit us at [www.dell.com/ap/services](http://www.dell.com/ap/services)



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1Terms and Conditions apply. Please refer to the CompleteCover Service agreement for full Terms and conditions. CompleteCover Service is only available in selected countries for Latitude, Inspiron, Optiplex, Dimension and Precision systems. This service excludes theft, loss and damage due to fire or intentional damage. 3-year parts and next business day or collect and return extended on-site warranty must be purchased for Latitude, Inspiron, Optiplex, Dimension and Precision to be eligible. Dell will, if necessary after phone-based troubleshooting, dispatch a technician to the customer for either parts replacement or whole unit replacement determined at Dell's sole discretion. If CompleteCover Guard is selected the service covers theft from any office, home or locked vehicle within the country of purchase – Singapore, Hongkong, Taiwan, Australia and New Zealand.

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