

BSD - PC Install

Service Overview

Dell's PC Install service includes an external quality inspection, new system installation, external peripheral connection (maximum 3 peripherals, local printer included as a peripheral) and mapping to an existing network printer. This service is offered on Dell desktops, notebooks and workstations.

SKU's

PC Install 1 unit – SKU 683-11857

PC Install 2-20 units – SKU 683-11858

PC Install 21-250 units – SKU – 683-11859

Key Service Steps – Dell's Responsibilities

- Verify receipt and condition of all boxes and components.
- Verify the availability of Customer-provided physical site and power.
- Unpack Dell systems and components.
- Verify product service tag numbers (serial number) match shipping list.
- Set-up and connect all peripherals (keyboard, monitor (1), mouse, etc.) including network cable (if applicable) to Dell desktop/notebook/workstation.
- Set-up and connect external peripherals (maximum of 3; local printer included as a peripheral) to Dell desktop/notebook/workstation.
- System should be powered on and brought up to the installed operating system or C > prompt.
- Enter Customer supplied TCP/IP address (if applicable).
- Verify that the system comes up to the network login screen (if applicable).
- Enter path to existing network printer.
- Remove all installation packaging to a Customer-designated area within the immediate installation location or arrange with the Customer for Customer removal.

Customer Responsibilities

It is the Customer's responsibilities to:

- Carefully review this statement of work for the installation services purchased.
- Ensure that adequate power outlets and cabling are suitably located, installed and tested prior to the installation.
- Ensure that environmental/technical prerequisites have been met.
- Ensure all equipment required for the installation is placed in the immediate area.
- Designate an area in the same building where the installer should place rubbish.
- Provide the installer with any necessary configuration information to complete the installation.
- Other reasonable actions to enable Dell to provide assistance.

Service Exclusions

- This service does not include network cabling (excluding cable from system to network point) or any environmental or power related activities.
- Connection of peripherals refers to plugging components into the new Dell system and loading Customer supplied drivers. It does not involve configuring the peripherals.
- This service does not include installation of products nor application activity other than may be specifically noted.

Service specifications are valid in the EMEA region (Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Norway, Poland, Portugal, South Africa, Spain, Sweden, Switzerland, The Netherlands, UK and such other countries as Dell may advise you from time to time) only as specified herein and subject to change without notice. This document has been prepared as a description guide of Dell's Home Installation with Internet Connection offering only. Neither Dell nor its affiliates assume any responsibility for inaccuracies, errors or omissions that may be contained herein Dell reserves the right to make improvements or changes to this document and the products and services described at any time, without notice or obligation.

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