

BSD Peripheral Installation

Service Overview

This installation includes external inspection, and peripheral installation to existing system of up to three (3) internal/external local peripherals or one (1) Networked/Colour Laser printer. Service performed during normal business hours Monday to Friday excluding public holidays.

SKU's

Peripheral Installation (1 unit)	683-11863
----------------------------------	-----------

Key Service Steps – Dell's Responsibilities

- Move new peripheral within the immediate area on same floor.
- Verify receipt and condition of all boxes.
- Verify readiness of physical site and availability of power.
- Unpack peripheral and related components.
- Verify that the service tag number (serial number) on the new peripheral matches the service tag number on the Dell dispatch.
- Connect peripheral to PC or network using included or customer supplied cable.
- Connect peripheral power using included power cable.
- Load software drivers on a single PC or server.
- Test operation of newly installed peripheral from a single PC.
- If peripheral is a local printer, connect the printer to a workstation or network using cable supplied by the Customer and load Dell or Customer supplied drivers;
- If peripheral is a network printer, remap printer using Customer supplied path and printer name;
- Install network card into network printer as required.
- Create an IP address for network printer as required.
- If applicable, Test printer operation by printing Windows Printer Test Page from the workstation;
- Remove all installation packaging to a customer-designated area within the immediate installation location (same building) or notify customer for customer removal.

Customer Responsibilities

It is the Customer's responsibilities to:

- Carefully review this statement of work for the installation services purchased.
- Ensure that adequate power outlets and cabling are suitably located, installed and tested prior to the installation.
- Ensure that environmental/technical prerequisites have been met.
- Ensure all equipment required for the installation is placed in the immediate area.
- Designate an area in the same building where the installer should place rubbish.
- Provide the installer with any necessary configuration information to complete the installation.
- All devices must be certified and purchased through Dell.
- Other reasonable actions to enable Dell to provide assistance.

Without limitation, the following are excluded from this Service:

- This service does not include network cabling (excluding cable from system to network point) or any environmental or power related activities.
- This service does not include installation of products nor application activity other than may be specifically noted.

Service specifications are valid in the EMEA region (Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Norway, Poland, Portugal, South Africa, Spain, Sweden, Switzerland, The Netherlands, UK and such other countries as Dell may advise you from time to time) only as specified herein and subject to change without notice. This document has been prepared as a description guide of Dell's Home Installation with Internet Connection offering only. Neither Dell nor its affiliates assume any responsibility for inaccuracies, errors or omissions that may be contained herein Dell reserves the right to make improvements or changes to this document and the products and services described at any time, without notice or obligation.

© 2005 Dell Inc. All rights reserved. Reproduction in any manner whatsoever without the written permission of Dell Inc is strictly forbidden. Dell and the Dell logo are either registered or unregistered trademarks of Dell Inc. Microsoft and Windows are registered trademarks of Microsoft Corporation. Other trademarks and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Dell disclaims any proprietary interest in trademarks and trade names other than its own