



## 1. Premier Technical Support Contact Information

Americas	US & Canada Premier Support	Phone	1-877-542-3355		<a href="#">Click to Chat</a>
		Email	<a href="mailto:premier@dell.com">premier@dell.com</a>		
		Hours of operation	07:30 - 17:30 CST   Monday-Friday		
	Brazil Premier Support	Email	<a href="mailto:premier_br@dell.com">premier_br@dell.com</a>		
		Hours of operation	07:30 - 17:30 BRT   Monday-Friday		
		Support Language	English + Portuguese		
	LA Premier Support	Email	<a href="mailto:premier_la@dell.com">premier_la@dell.com</a>		
		Hours of operation	08:00 - 17:00 EST   Monday-Friday		
		Support Language	English + Spanish		
Europe, Middle East, & Africa	English Language Support	Email	<a href="mailto:emea_sl_online_en@dell.com">emea_sl_online_en@dell.com</a>		
		Hours of operation	09:00 - 17:00 CET   Monday-Friday		
		Phone Numbers	Belgium (English + French)	024828673	
			Czech Republic	0225372722	
			Denmark	032874024	
			Finland	0207533548	
			Greece	02108128931	
			Ireland	1850964090	
			Italy	0800003150	
			Luxemburg	026304766	
			Netherlands	0205827074	
			Norway	023162269	
			Poland	0225795448	
			South Africa	0117097767	
			Sweden	0850163072	
	United Kingdom	08444443260			
	German Language Support	Email	<a href="mailto:emea_sl_online_de@dell.com">emea_sl_online_de@dell.com</a>		
		Hours of operation	09:00 - 17:00 CET   Monday-Friday		
		Phone Numbers	Austria	080010254044	
			Germany	0800533554010	
	Switzerland (German + French)		0848333856		
	French Language Support	Email	<a href="mailto:emea_sl_online_fr@dell.com">emea_sl_online_fr@dell.com</a>		
		Hours of operation	09:00 - 17:00 CET   Monday-Friday		
		Phone Numbers	France	0825801690	
			Switzerland (French + German)	0848333856	
	Belgium (French + English)		024828673		
	Spanish Language Support	Email	<a href="mailto:emea_sl_online_sp@dell.com">emea_sl_online_sp@dell.com</a>		
		Hours of operation	09:00 - 17:00 CET   Monday-Friday		
Russian Language Support	Email	<a href="mailto:emea_sl_online_ru@dell.com">emea_sl_online_ru@dell.com</a>			
	Hours of operation	09:00 - 17:00 CET   Monday-Friday			
	Phone Numbers	Russia	0074952130095		
Asia Pacific & Japan	English Language Support	Email	<a href="mailto:APJ_Premier_Helpdesk@dell.com">APJ_Premier_Helpdesk@dell.com</a>		
		Hours of operation	10:00 - 19:00 AEST   Monday-Friday		
		Phone Numbers	Australia	1800 457 489	<a href="#">Click to Chat</a>
	New Zealand		0800 452 344	<a href="#">Click to Chat</a>	
	Chinese Language Support	Email	<a href="mailto:CHK_Premier_Helpdesk@dell.com">CHK_Premier_Helpdesk@dell.com</a>		
		Hours of operation	09:00 - 17:00 BJT   Monday-Friday		
		Phone Numbers	China	800 858 0405   400 885 3686	
			Hong Kong	341 66955	
	Taiwan		00801 863 037		
	Japanese Language Support	Email	<a href="mailto:JP_Premier_Helpdesk@dell.com">JP_Premier_Helpdesk@dell.com</a>		
		Hours of operation	09:30 – 17:30 JST   Monday-Friday		
Phone Numbers		Japan	0120 912 583		



## 2. Global Portal and PremierConnect Technical Support Contact Information

<b>Global Portal Support</b>	Email	<a href="mailto:Global_Portal_Support@dell.com">Global_Portal_Support@dell.com</a>
	Hours of operation	Regular Business Hour Support, depending on region
	Support	English + German + Spanish + Chinese
<b>PremierConnect Support</b>	Email	<a href="mailto:Global_B2B_Support@Dell.com">Global_B2B_Support@Dell.com</a>
	Hours of operation	07:00 - 18:00 CST   Monday-Friday
	Support	English