



1. Premier Technical Support Contact Information

Americas	US & Canada Premier Support	Phone	1-877-542-3355		Click to Chat
		Email	premier@dell.com		
		Hours of operation	07:30 - 17:30 CST Monday-Friday		
	Brazil Premier Support	Email	premier_br@dell.com		
		Hours of operation	07:30 - 17:30 BRT Monday-Friday		
		Support Language	English + Portuguese		
	LA Premier Support	Email	premier_la@dell.com		
		Hours of operation	08:00 - 17:00 EST Monday-Friday		
		Support Language	English + Spanish		
Europe, Middle East, & Africa	English Language Support	Email	emea_sl_online_en@dell.com		
		Hours of operation	09:00 - 17:00 CET Monday-Friday		
		Phone Numbers	Belgium (English + French)	024828673	
			Czech Republic	0225372722	
			Denmark	032874024	
			Finland	0207533548	
			Greece	02108128931	
			Ireland	1850964090	
			Italy	0800003150	
			Luxemburg	026304766	
			Netherlands	0205827074	
			Norway	023162269	
			Poland	0225795448	
			South Africa	0117097767	
	Sweden		0850163072		
	United Kingdom	08444443260			
	German Language Support	Email	emea_sl_online_de@dell.com		
		Hours of operation	09:00 - 17:00 CET Monday-Friday		
		Phone Numbers	Austria	080010254044	
			Germany	0800533554010	
	Switzerland (German + French)		0848333856		
French Language Support	Email	emea_sl_online_fr@dell.com			
	Hours of operation	09:00 - 17:00 CET Monday-Friday			
	Phone Numbers	France	0825801690		
		Switzerland (French + German)	0848333856		
Belgium (French + English)		024828673			
Spanish Language Support	Email	emea_sl_online_sp@dell.com			
	Hours of operation	09:00 - 17:00 CET Monday-Friday			
Russian Language Support	Email	emea_sl_online_ru@dell.com			
	Hours of operation	09:00 - 17:00 CET Monday-Friday			
	Phone Numbers	Russia	0074952130095		
Asia Pacific & Japan	English Language Support	Email	APJ_Premier_Helpdesk@dell.com		
		Hours of operation	10:00 - 19:00 AEST Monday-Friday		
		Phone Numbers	Australia	1800 457 489	Click to Chat
			New Zealand	0800 452 344	Click to Chat
	Chinese Language Support	Email	CHK_Premier_Helpdesk@dell.com		
		Hours of operation	09:00 - 17:00 BJT Monday-Friday		
		Phone Numbers	China	800 858 0405 400 885 3686	
			Hong Kong	341 66955	
	Taiwan		00801 863 037		
	Japanese Language Support	Email	JP_Premier_Helpdesk@dell.com		
		Hours of operation	09:30 – 17:30 JST Monday-Friday		
		Phone Number	Japan	0120 912 583	
Korean Language Support	Email	CHK_Premier_Helpdesk@dell.com			
	Hours of operation	09:00 – 18:00 KRT Monday-Friday			
	Phone Number	Korea	080-854-0068	09:00 – 13:00 KRT Mon-Fri	



2. Global Portal and PremierConnect Technical Support Contact Information

Global Portal Support	Email	Global_Portal_Support@dell.com
	Hours of operation	Regular Business Hour Support, depending on region
	Support Languages	English + German + Spanish + Chinese
PremierConnect Support	Email	Global_B2B_Support@Dell.com
	Hours of operation	07:00 - 18:00 CST Monday-Friday
	Support Languages	English