



Global Environmental, Health & Safety Policy

Environmental

Dell's vision is to create a company culture where environmental excellence is second nature. Our mission is to fully integrate environmental stewardship into the business of providing quality products, best-in-class services, and the best customer experience at the best value. The following environmental policy objectives have been established to achieve our vision and mission:

- *Design Products With the Environment in Mind*
 - *Design products with a focus on: safe operation throughout the entire product life cycle, extending product life span, reducing energy consumption, avoiding environmentally sensitive materials, promoting dematerialization, and using parts that are capable of being recycled at the highest level.*
 - *Set expectations of environmental excellence throughout Dell's supply chain.*
- *Prevent Waste and Pollution*
 - *Operate Dell's facilities to minimize harmful impacts on the environment.*
 - *Place a high priority on waste minimization, recycling and reuse programs, and pollution prevention.*
- *Continually Improve Our Performance*
 - *Use an Environmental Management System approach to establish goals, implement programs, monitor technology and environmental management practices, evaluate progress, and continually improve environmental performance.*
 - *Foster a culture of environmental responsibility among employees and management.*
- *Demonstrate Responsibility to Stakeholders*
 - *Act in an environmentally responsible manner through sustainable practices designed to ensure the health and safety of Dell's employees, neighbors, and the environment.*
 - *Periodically communicate company progress to stakeholders.*
 - *Engage stakeholders to improve products and processes.*
- *Comply With the Law*
 - *Conduct business with integrity and dedicated observance of environmental laws and regulations, and meet the commitments of the voluntary environmental programs in which Dell participates.*

Health & Safety

Dell's vision is that our global workplaces will be injury-free. Our policy is to provide a work environment that promotes the health and safety of our employees, contractors, visitors and the local community. To achieve this vision, Dell is committed to the following:

- *Providing a safe work environment to prevent injury and illness, and managing our operations to measure and continually improve health and safety management and performance.*
- *Complying with all laws and regulations governing occupational health and safety and meeting the commitments of the voluntary occupational health and safety programs in which Dell participates.*
- *Holding managers and supervisors responsible for implementing and maintaining compliance to the Dell health and safety procedures and regulatory requirements in their work areas.*
- *Requiring all employees to follow Dell health and safety procedures and regulatory requirements, and require that contractors and visitors on site adhere to the applicable procedures and requirements.*
- *Periodically communicating company progress to stakeholders.*

Michael S. Dell
Chairman and Chief Executive Officer