

# DELL™ PROCONSULT APPLICATION MIGRATION & MANAGEMENT



Application migration services that include application compatibility assessment, remediation, and expert packaging using Dell's unique, global, scalable, and cost effective factory approach



**Workshop**

**Assessment**

**Design**

**Implementation**

**Manage/Support**

## **OPERATING SYSTEMS EVOLVE**

When the time comes, application migration typically requires skilled engineering resources employed in time consuming and often manual processes. In a typical migration scenario an entire application portfolio (possibly thousands of applications) must be identified, rationalized, and tested for compatibility with the new host operating system. Incompatible packaged applications are fixed during a remediation process then repackaged and retested to help ensure proper installation and functionality on the new operating system.

## **DELL'S FACTORY APPROACH TO APPLICATION MIGRATION**

Dell has developed an efficient, cost effective factory approach to Application Migration that begins with assessment and reporting on the compatibility of your application portfolio.

Dell uses this same process to remediate application compatibility issues and expertly package your application portfolio leading to shorter timelines, helping to reduce project risks and uncertainty when planning your budget. The Dell factory approach to application migration provides:

- **Reduced per application migration costs**
- **Confidence that applications will function properly with the new host operating system**
- **Reduced reliance on highly specialized skill set**
- **High degree of budgeting certainty**
- **High volume throughput**

Dell also offers readiness assessments, application compatibility reporting, and application management services to help your application migration and management efforts. Dell can deploy your new client machines in a complex IT environment or refresh your client assets over a scheduled timeframe with Dell Deployment Services. Let Dell help streamline your application migration processes to help reduce costs and improve reliability.

## **DELL'S APPLICATION MIGRATION AND MANAGEMENT**

### **AN END-TO-END FACTORY APPROACH**

Dell's global, scalable, and cost effective factory approach to application migration includes application compatibility assessment, remediation, and expert packaging. Dell has workflow management tools that enable customers to proactively track applications during each step of the process:

### **APPLICATION INVENTORY**

Dell's proprietary automated asset discovery technologies gather detailed information about the applications installed in your desktop environment. We consolidate this data and deliver a comprehensive inventory report of your applications.

### **APPLICATION RATIONALIZATION**

Dell analyzes your application portfolio — including commercial and custom developed applications — to determine which applications require packaging. Using engine based analysis, Dell works with you to establish the criteria for eliminating redundant, obsolete or unsupported applications.

### **APPLICATION COMPATIBILITY REPORTING**

Dell performs comprehensive testing to identify compatibility issues with your current application portfolio allowing you to properly scope and budget for your migration project. Our experience and close partnership with Microsoft® enable us to identify the applications that will require remediation and suggest a path for remediation.

### **REQUIREMENTS GATHERING (DISCOVERY)**

Dell's application packaging experts can gather the comprehensive data on all applications in your portfolio needed for application packaging – remotely or on site.

### **APPLICATION PACKAGING**

By applying our best practices, factory model, innovative tools and disciplined approach to managing application packaging projects, we bundle all software components together into a single file in a Microsoft Installer .msi or virtualized format. Specific customizations are delivered in the .mst transform. High quality .msi or virtualized packages allow your IT department to efficiently manage, deploy, install and uninstall applications and can significantly reduce portfolio management and application support costs.

### **USER ACCEPTANCE TESTING**

Dell can help facilitate your User Acceptance Testing (UAT) process remotely or on site. Dell can assist with the resource intensive testing of your .msi or virtualized packaged applications by subject matter experts from within your business.

### **SOFTWARE VIRTUALIZATION AND STREAMING**

Dell is a leader in the practice of software virtualization and streaming. If you are looking to implement application virtualization you can leverage Dell's extensive experience in virtualization technologies from Microsoft®, Altiris®, VMWare® and Citrix®.

### **GET STARTED TODAY**

A Dell facilitated workshop session is the way to get started with Dell to help address Application Migration issues. Contact your Dell representative today to schedule the first step.

## **SIMPLIFY YOUR IT MANAGEMENT AT [DELL.COM/SERVICES](http://DELL.COM/SERVICES)**

