Take the complexity out of application packaging

The requirements gathering bottleneck
Requirements gathering is a prerequisite to packaging an application for silent install and distribution. Our consultants will work with you to gather detailed requirements such as source media, installation instructions, configuration files, verification scripts and all other technical dependencies needed to complete packaging.

Critical to a successful client software rollout is a well-packaged application. However, unless you have detailed documentation on how to install each application within the package, the distribution process can be complex, time-consuming and often error-prone.

Requirements Gathering (RG) is traditionally the largest bottleneck to the application packaging process. That’s where the Dell Services engagement begins.

No more application packaging headaches
Let Dell Services take the complexity out of the packaging process and give you peace of mind that your business-critical applications will be installed quickly and properly.

Dell Services IT Consulting for Remote RG and Testing focuses first on documenting your application installation processes. By using virtual machines rather than onsite consultants during the RG process, we can complete this phase often three times quicker than the industry average.

Following the RG stage, we will facilitate the user acceptance testing (UAT) process to ensure that the final package meets your approval before it’s deployed into the end-user environment.

Our approach to packaging and testing
During this step, we will document all instructions an application packager would require to properly package an application, typically in MSI format.

Dell Services now provides you the ability to execute the RG and UAT tasks remotely, lowering the cost, and dramatically reducing the time it takes to deliver a well managed desktop environment to your customers.

Take the next step with Dell
In addition to the RG and UAT phases, Dell Services provides a complete set of offerings to help you more efficiently and cost-effectively manage your client applications.

Dell Services feature:

- Skilled solution architects, innovative tools/analysis.
- Intellectual property for rapid insight into the cause of unnecessary complexity in your organization.
- Action-oriented plans with specific, predictable, and measurable outcomes.
- High impact, fixed scope projects delivering quick Return on Investment.

For more information about any of our service offerings, please contact your Dell representative or visit dell.com/services.