



OVERVIEW

The Dell® Emergency Medical Records™ (EMR) Hardware Solution course is a self-paced online class that offers approximately 2 hours of e-learning content. This e-learning course introduces healthcare professionals to the hardware components in an EMR environment. The course objectives were designed to highlight the key features by utilizing real-world scenarios and provide the overall advantages of the Dell EMR hardware solution, including basic troubleshooting techniques for general support.

COURSE DETAILS

Module 1: Understanding the Dell EMR solution

- Overview of the basic components of the Dell EMR hardware solution

Module 2: Key Functionality of Dell EMR Solution Hardware

- Overview of the key features available to users on Dell hardware and covers real-world scenarios when using your hardware in an EMR environment
 - Latitude XT
 - E-Series Notebook
 - OptiPlex Workstation
 - Dell Laser Printer

Module 3: Troubleshooting

- Best practices and basic troubleshooting for the Dell EMR solution, including:
 - Troubleshooting common features on Latitude XT such as the stylus, touch-screen and digitizer
 - Analyzing/repair wireless connectivity issues and wired networks
 - Login errors when using multiples logins

Dell Emergency Medical Records Hardware Solution

YOU WILL LEARN TO:

- Understand the Dell EMR hardware solution
- Know the key functionality of Dell EMR solution hardware
- Troubleshoot the Dell EMR solution as well as the best practices

WHO SHOULD ATTEND:

Healthcare professionals/end users utilizing Dell EMR hardware solution

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|--------------------------------|---|
| Features | Dell Emergency Medical Records |
| Type of Course | Online Course |
| Class Length | Approximately 2 hours, self-paced |
| Access Period | Unlimited access to online training for one year from date of purchase |
| Who Should Attend | Healthcare professionals/end users utilizing Dell EMR hardware solution |
| Skill Level | Beginner through advanced |
| Suggested Prerequisites | none |

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