

DELL PROSUPPORT MOBILITY SERVICES



Connect and protect. Anytime, virtually anywhere.

KEEP WORRY DOWN AND PRODUCTIVITY UP

Dell is committed to simplifying IT for customers of all sizes not only in the datacenter but also on the road. With today's workforce becoming more mobile and with IT becoming more complex, Dell ProSupport Mobility Services can help ensure you have the access, security and support you need to help keep your business running virtually anywhere in the world.

Dell ProSupport Mobility Services provide some of the most comprehensive Asset and Data Protection solutions in the industry for protecting your laptops and data. Enable your mobile workforce, help safeguard your data, and protect your investment with Dell ProSupport Mobility Services.

DELL PROSUPPORT MOBILITY SERVICES INCLUDE:

Asset Protection Services – Help protect your investment with asset protection services and optional battery replacement.

- Laptop Tracking & Recovery – Designed to help track your system in event of loss or theft. When a missing system connects to the Internet, the location can be identified and local law enforcement can work with you to recover the lost or stolen laptop. With new Dell GPS enabled systems, location determination is further enhanced and more accurate.
- Extended Battery Service – Help increase mobile productivity with optional extended battery service. Our new extended battery service includes the option for a replacement battery during years 2 and 3 of product ownership. Dell will also take back your old battery and dispose of it properly saving time, hassle and the environment.
- Accidental Damage Service – Provides easy and flexible repair and replacement service for most accidental damage. Helps save you time, money and resources in the event of an unplanned event such as spills, drops, breakages, or electrical surges.

Data Protection Services – Help protect your valuable and sensitive data in the event of loss, theft or failed hard drive; Recover, Delete or Destroy data.

- Remote Data Delete- Feel more secure knowing that if your laptop is stolen, Dell can remotely delete your sensitive data. Dell Remote Data Delete service can remotely wipe sensitive data if your laptop goes missing due to loss or theft; and helps to prevent valuable data from getting in the “wrong” hands
- Hard Drive Data Recovery- While you never anticipate a hard drive failure, sometimes the unexpected occurs and due to a flood, fire or other disaster, your hard drive fails. The Hard Drive Data Recovery service can help recover data for customers who have a failed hard drive and did not back up their data. Dell is one of the first companies to provide a comprehensive global data recovery service for all of its commercial products.
- Certified Data Destruction: Dell's Certified Data Destruction service offers peace of mind that your sensitive data stored on a failed hard drive will not fall into the wrong hands. In the event of a disk failure, Dell can completely wipe your hard drive clean and destroy data, provide certification of destruction, and dispose of the disk to help you confidently meet your compliance requirements.
- Keep Your Hard Drive – Provides the ability to retain hard drives while receiving a replacement hard drive, under limited warranty*. Dell offers same-day or next-business-day delivery of hard drive replacement, depending on your service contract.

Dell ProSupport Mobility Services are available on Dell commercial laptops. Please contact your local sales representative for more information on Dell ProSupport Mobility Services and other Dell ProSupport offerings.