

## Change the Way You Think About Tech Support

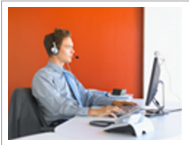
If you could design your own personal tech support, what features would you have? Quick response? A preferred technician to speak with each time you call? Everyone in your family covered? The ability to schedule a telephone appointment? North American-based support?

With Your Tech Team, a premium support upgrade from Dell, you get all of the above incorporated into your system's existing Limited Hardware Warranty\* in a service that values your time and allows you to create a personal relationship with a technician who is familiar with your Dell products.

Enroll in  
**Your Tech Team**  
Anytime.

Just Call  
**1-866-223-5417.**

## Your Tech Team Benefits



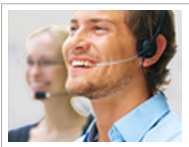
### Preferred Technician

Ask to speak with your favorite technician ANYTIME! If they are helping someone else or not on duty at the time, you can schedule an appointment.



### Rapid Access

Short wait times — we answer your phone call in 2 minutes or less on average.



### Schedule Ahead

Email Your Tech Team to schedule future telephone tech appointments.



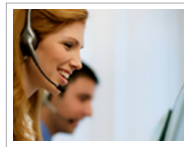
### Product Coverage

Your Tech Team provides a one-stop shop for in-warranty, Dell-branded devices purchased through Dell's Home & Home Office division.



### Family Coverage

Product coverage extends to all of your immediate family members with in-warranty Dell-branded devices.



### North American Access

All Tech Team members are Dell's best-trained, North American-based technicians.

## FAQs

[Read All FAQs](#)

### Why should I buy Your Tech Team when I already have a Limited Hardware Warranty\*?

Your Tech Team is designed for customers who demand a higher grade of service. Think of it like first class versus coach class service. Everyone is on the same plane, but customers willing to pay more have larger seats, shorter lines and better food. We think Your Tech Team is Dell's first-class option for our consumers who demand personalized tech support.

### What does "best trained" mean? Are they really the best at Dell?

Dell provides excellent training for all our technicians around the world. The technicians working in Your Tech Team are not just trained to support your desktop computer(s) — they are also completely trained and ready to provide support for your laptop, printer and any other device that has the Dell logo on it.

### Am I eligible to buy?

In order to buy Your Tech Team, you must meet the following criteria. You must either purchase Your Tech Team with a new system or already own at least one Dell notebook or desktop system currently within its Limited Hardware Term.

Learn More About Your Tech Team at [dell.com/yourttechteam](http://dell.com/yourttechteam)