

## Dell Data Security Technical Newsletter

Volume 88, July 2022

### ***Important Update: Dell Endpoint Security North America Phone Number Has Changed***

Dell Endpoint Security has a new number for support tickets. Customers in North America should now call +1 877.459.7304, ext. 6236710.

### **Updated Software Versions**

For up-to-date versions of Dell Endpoint Security, Dell Endpoint Security Suite Enterprise, Dell Security Management Server/Virtual, and Dell Trusted Device, please review [this KB article](#).

### **Pre-Boot Authentication Notification**

The connectivity between the Pre-Boot Authentication component and the Dell Security Manager (DSMS)/Dell Security Manager Server Virtual (DSMSV) has been hardened in 11.5. As a result, Full Disk Encryption (FDE) and Self-Encrypting Drive (SED) clients that use the PBA must be upgraded to 11.5 for the PBA to be able to authenticate with DSMS/DSMSV 11.5.

### **Dell Threat Defense v4.6.0**

#### **New Features and Functionality v4.6**

- Trusted Device v4.6 includes a new version of the Trusted Device Event Repository. See <https://hub.docker.com/r/dellemc/dtd-event-repository> for more information. This release of the Trusted Device Event Repository requires the Trusted Device agent v4.6 or later.
- Trusted Device v4.6 now supports 64 MB SPI flash parts.

#### **Resolved Security Advisories v4.4**

- Trusted Device agent's registration workflow with the Trusted Device Event Repository has been hardened. [DPS-4643]

#### **Resolved Technical Advisories v4.4**

- No technical advisories exist

#### **Technical Advisories v4.4**

- No technical advisories exist

For more information on Dell Trusted Device, [see our FAQ here](#).  
Use this link for [Downloads and Documentation for Dell Trusted Device](#).

[What is Dell Trusted Device? | Dell US](#)

### **Secureworks® Taegis™ XDR 3.0.10**

Secureworks Taegis XDR 3.0.10 Released July 15. For more information on fixes and new features see <https://docs.ctpx.secureworks.com/release/notes/>.

## Netskope Version 96

Netskope version 96.1.0 contains next generation API Data Protection features and an improved "Policyless" CTEP\Web IPS Configuration experience.

Version 96 Release Notes can be found [here](#).

## Advanced Threat Prevention End of Maintenance

The Advanced Threat Prevention component of Dell's Endpoint Security Suite Enterprise has reached End of Maintenance.

What this means for Administrators:

- Advanced Threat Prevention build 2.1.1585 is the final build available with Auto-Update.
- Dell Endpoint Security Suite Enterprise build 3.4.0 is the final release containing 2.1.1585.
- Dell Endpoint Security Suite Enterprise is supported through the life of current maintenance contracts.

Next Generation Anti-Virus provided by Dell Endpoint Security Suite Enterprise will be superseded with VMware Carbon Black Cloud.

For more information about Carbon Black Cloud, please see: [What is Carbon Black](#).

Any additional questions can be directed to your Dell Endpoint Security Team at [endpointsecurity@dell.com](mailto:endpointsecurity@dell.com).

For more information on Dell's product life cycle process, [see our knowledge base here](#).

## Dell Data Security Chat

For U.S. customers only, [Chat](#) support is now available Monday through Friday, 7 a.m. to 7 p.m. CST.

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## Dell Data Security ProSupport for Software

- 24x7 support and issue resolution from a team of technicians.
- Within the U.S., the **dedicated number is 877.459.7304, ext. 6236710**.
- For a list of in-country phone numbers, click [here](#).

## NEW: Dell Data Security Advanced Support for Software

- Direct and easy access to your own dedicated security expert.
- Support for all of your Dell endpoint security software.
- Personalized support including customized communication plans, health checks and more!

For more information, click [here](#) or contact your account executive.