



The Dell CompleteCover™¹ Service Program provides you with an end-to-end solution to your IT needs by being your single source and point of contact – for both product and service requirements. That's how Dell can help you maximize your IT resources, lower your total cost of ownership, and compete successfully in the demanding business, government, and education environments that challenge you everyday.



Dell™ | CompleteCover™¹

Your Powerful Ally In Today's Demanding IT Environment

Imagine life without your notebook or desktop!

Notebook and desktop users always depend on their PCs to help them manage information whether for work or for personal needs.

Despite the quality and rugged design of your Dell notebook and desktop, accidents beyond your control can easily happen. For example, you accidentally spill your drink on your system while at work or late at home. Or you're rushing to catch a plane or train and you drop and damage your system.

We can't predict when or where an accident will occur but when they do, it's usually at the most inconvenient time.

CompleteCover™¹ protects against the unexpected and potentially high cost of repair or replacement and is designed to get you back up and running quickly with minimum fuss or disruption.

What Will You Receive with CompleteCover™¹?

CompleteCover™¹ provides a 3-Year Repair or Replacement Service on your Dell Latitude™, Inspiron™, Optiplex™, Dimension™ and Precision™ for Accidental Damage. Examples include liquid spills on unit; drops, falls or collisions; electrical surges; broken or cracked LCDs and accidental breakages.

Why CompleteCover™¹ for Dell Notebooks and Desktops?

- Protects your investment and helps avoid significant or unexpected future repair or replacement costs.
- Maximizes system uptime and productivity with rapid replacement or repair
- Three years' cover for a single, fixed, low cost price with no excess
- Simple and convenient claim and replacement process

Whether you're a large organization wanting to minimize the impact and risks of systems downtime or an individual that wants to protect against a costly notebook and desktop replacement, CompleteCover™¹ provides the protection and reassurance you need.

Simple and Convenient

CompleteCover™¹ is available as an option when you purchase your Dell notebook and desktop with 3 years service. You can simply select the CompleteCover™¹ option when you order on the Dell on-line store or ask your Dell representative to include CompleteCover™¹ with your order.

If an accident involving your Dell notebook and desktop does occur, you simply call the support hotline in your country of purchase. Depending on the cause and extent of the damage, Dell will initiate and expedite the appropriate repair or replacement procedure.

Easy as **DELL™**

Visit www.dell.com/ap/services for more information.



Asia Pacific Customer Center

Plot P27 Bayan Lepas Industrial Zone
Phase IV, 11900 Bayan Lepas
Penang, Malaysia.

Corporate Sales: 1 800 88 8213
Preferred Accounts Division Sales: 1 800 88 0597

Australia

Dell Computer Pty. Ltd.
Unit 3, 14 Aquatic Drive
Frenchs Forest, NSW 2086, Australia

Corporate Sales: 1 800 199 776
Preferred Accounts Division Sales: 1 300 362 042

Brunei

Sales Toll Call:

(60 4) 633 4955

China

Dell Computer (China) Co. Ltd.
No. 2388 Jinshang Road
Xiamen, China 361011

Corporate Sales: 800 858 2999 (North)
800 858 2020 (East)
800 858 2355 (South)
Preferred Accounts Division Sales: 800 858 2062
800 90 3751 (HK)
Home/Small Business: 800 858 2222

Hong Kong

Dell Computer Asia Ltd.
1001 Stanhope House, 734-738 King's Road
Quarry Bay, Hong Kong

Corporate Sales: 341 60 907
Preferred Accounts Division Sales: 341 60 912

India

Dell Computer India Private Limited
4th Floor, West Wing,
26-27 Raheja Towers, M.G. Road,
Bangalore 560 001, India

TollFree: 1600-33-044

Korea

Dell Computer Corporation
4th Floor, Bonsol Building, 144-27 Samsung-dong
KangNam-ku, Seoul, Korea

Phone: 080 200 3600
080 200 3900

Macau

Toll Free:

080 0581

Malaysia

Dell Asia Pacific Sdn.
Unit 5.01 PJ Tower, Amcorp Trade Centre
18 Jalan Persiaran Barat, Off Jalan Timur
46250 Petaling Jaya, Selangor, Malaysia

Corporate Sales: 1 800 88 8213
Preferred Accounts Division Sales: 1-800-88-0597

New Zealand

Dell Computer Limited
Level 20, ASB Bank Centre
135 Albert Street
Auckland, New Zealand

Corporate Sales: 0 800 941 128

Singapore

Dell Computer Asia Pte. Ltd.
180 Clemenceau Avenue #06-01
Haw Par Centre, Singapore 239922

Preferred Accounts Division Sales: 1800 394 7418

Taiwan

Dell Products (Asia) B.V. Taiwan Branch
20F, No. 218, Section 2, Tung Hwa S. Road,
Taipei, Taiwan, R.O.C.

Customer Toll Free: 00801-651227

Thailand

Dell Computer (Thailand) Co., Ltd.
24th Floor Unit 2407, Empire Tower III
195 South Sathorn Road, Yannawa
Sathorn, Bangkok 10120, Thailand

Sales Toll Free: 1 800 006 009

1 Terms and Conditions apply. Please refer to the CompeteCover Service agreement for full Terms and conditions. CompleteCover Service is only available in selected countries for Latitude, Inspiron, Optiplex, Dimension and Precision systems. This service excludes theft, loss and damage due to fire or intentional damage. 3-year parts and next business day or collect and return extended on-site warranty must be purchased for Latitude, Inspiron, Optiplex, Dimension and Precision to be eligible. Dell will, if necessary after phone-based troubleshooting, dispatch a technician to the customer for either parts replacement or whole unit replacement determined at Dell's sole discretion.

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