



1. Premier Technical Support Contact Information

Americas	US & Canada Premier Support	Phone	1-877-542-3355		Click to Chat	
		Email	Email contact form			
		Hours of operation	07:30 - 17:30 CST Monday-Friday			
	Brazil Premier Support	Email	premier_br@dell.com			
		Hours of operation	07:30 - 17:30 BRT Monday-Friday			
		Support Language	English + Portuguese			
	LA Premier Support	Email	premier_la@dell.com			
		Hours of operation	08:00 - 17:00 EST Monday-Friday			
		Support Language	English + Spanish			
Europe, Middle East, & Africa	English Language Support	Email	emea_sl_online_en@dell.com			
		Hours of operation	09:00 - 17:00 CET Monday-Friday			
		Phone Numbers	Belgium (English + French)	024828673		
			Czech Republic	0225372722		
			Denmark	032874024		
			Finland	0207533548		
			Greece	02108128931		
			Ireland	1850964090		
			Italy	0800003150		
			Luxemburg	026304766		
			Netherlands	0205827074		
			Norway	023162269		
		Poland	0225795448			
		South Africa	0117097767			
	Sweden	0850163072				
	United Kingdom	08444443260				
	German Language Support	Email	emea_sl_online_de@dell.com			
		Hours of operation	09:00 - 17:00 CET Monday-Friday			
		Phone Numbers	Austria	080010254044		
			Germany	0800533554010		
	Switzerland (German + French)		0848333856			
French Language Support	Email	emea_sl_online_fr@dell.com				
	Hours of operation	09:00 - 17:00 CET Monday-Friday				
	Phone Numbers	France	0825801690			
		Switzerland (French + German)	0848333856			
Belgium (French + English)		024828673				
Spanish Language Support	Email	emea_sl_online_sp@dell.com				
	Hours of operation	09:00 - 17:00 CET Monday-Friday				
Russian Language Support	Email	emea_sl_online_ru@dell.com				
	Hours of operation	09:00 - 17:00 CET Monday-Friday				
	Phone Numbers	Russia	0074952130095			
Asia Pacific & Japan	English Language Support	Email	APJ_Premier_Helpdesk@dell.com		Click to Chat	
		Hours of operation	10:00 - 19:00 AEST Monday-Friday			
		Phone Numbers	Australia	1800 457 489		13:00 - 17:00 AEST Monday-Friday
	New Zealand		0800 452 344			
	Chinese Language Support	Email	CHK_Premier_Helpdesk@dell.com			
		Hours of operation	09:00 - 17:00 BJT Monday-Friday			
		Phone Numbers	China	800 858 0405 400 885 3686		
			Hong Kong	341 66955		
	Taiwan		00801 863 037			
	Japanese Language Support	Email	JP_Premier_Helpdesk@dell.com			
		Hours of operation	09:30 - 17:30 JST Monday-Friday			
Phone Number		Japan	0120 912 583	09:30-13:30 JST Monday-Friday		
Korean Language Support	Email	CHK_Premier_Helpdesk@dell.com				
	Hours of operation	09:00 - 18:00 KRT Monday-Friday				
	Phone Number	Korea	080-854-0068		09:00-13:00 KRT Monday-Friday	



2. Global Portal and PremierConnect Technical Support Contact Information

Global Portal Support	Email	Global_Portal_Support@dell.com
	Hours of operation	Regular Business Hour Support, depending on region
	Support Languages	English + German + Spanish + Chinese
PremierConnect Support	Email	Global_B2B_Support@Dell.com
	Hours of operation	07:00 - 18:00 CST Monday-Friday
	Support Languages	English