Introduction

Congratulations on purchasing a Dell PC with mobile broadband connectivity.

Mobile broadband, sometimes referred to as Wireless Wide Area Networking (WWAN), provides high-speed connectivity via public carrier cellular networks. The Dell NetReady Service has been preconfigured and installed on your PC. You now have the freedom to quickly get online to download files and email, as well as access your data and applications whenever and wherever you need them the most - from anywhere within the service coverage area.

NetReady gives you the power to stay productive, responsive, and connected while on the go, right from your Dell PC. Dell makes it easy – NetReady is installed and will appear in your Startup Menu.

Features

Dell NetReady provides “pay as you go” mobile broadband data sessions with no commitment, with rate plans that fit the way you work and live, in short and long time and data increments. The Dell NetReady service comes with a complimentary session to get you started. You can buy additional sessions as you need them.
Getting started with Dell NetReady requires 3 easy steps:

- Signup for Service
- Start a Session - AFTER your complimentary session is over,
- And Go

Step 1 – Signup for Service

From the Programs Window click on the Windows Start button on the lower left of the Windows desktop. Select Dell NetReady from the Programs menu.

--OR--

From the System Tray Notification area: Open the System Tray on the lower right of the Windows desktop. Select the Dell NetReady icon. This will launch the Signup Screen to begin the registration process.
When NetReady is running, the status icon appears in the system tray (Windows notification area). The system tray icon opens NetReady and provides a visual connection status.

A right-click on the system tray icon will allow you to Start Session, Add Credit to Account, Disable Broadband Radio, Open Dell NetReady Services Panel, and access Help.

**Step 2 - Start a Session**

Upon registering, an active 1 month session will have been started. That session will appear under “session” on the services panel. To use Dell NetReady, click “On”.
Quick Start

Step 3 - Go

Once you have started a session you may turn your Dell NetReady Mobile Broadband Service “ON” and begin to use the service.

In order to use NetReady service after the 1 month session has expired, simply:

1. Add balance to your account by clicking the “Refill” button.
2. Select the session that is right for you by clicking on it
3. Click on “Start” to begin the new session. The new session will allow you to continue to utilize NetReady.
Service Coverage

*Dell NetReady Service Coverage* is based upon the country in which your computer was purchased. In order to obtain specific information related to the coverage area you are in, please go to [www.dellnetready.com](http://www.dellnetready.com) and click *Service Coverage*. 
Frequently Asked Questions

What is prepaid mobile broadband?

Prepaid Mobile Broadband provides service on a “pay as you go” session basis with no contractual commitment. NetReady rate plans fit the way you work and live, with 15 minute, hour, day, and month sessions. This service is available with select Dell notebooks and provides a complimentary session after registering. You can buy additional sessions as you need them. If you reach your time or date limit, you can purchase another session; similarly, if your account balance runs low, simply “refill” your account.

How much does prepaid mobile broadband cost?

You can purchase a session based upon your personal need; several options are available and when your session expires or funds in your account are exhausted, you can purchase another session or “refill” your account.

Can I use a session whenever I want?

Any session begins right after you pay for it. You can activate and start a session whenever you are ready to connect. Once a session begins, the clock starts immediately, and will expire in the allotted timeframe.

What happens when my session ends?

When your session expires, you will be disconnected from the network. You can access and sign-up for another Prepaid session or add funds to your account.

Note: Once your Prepaid Mobile Broadband session has expired, any session that is in progress will end and any content that is being sent or received may be lost.

Where can I use NetReady service?

You can use NetReady while in the Coverage Areas are available on the Customer Self-Service Portal. If you are in the Coverage Area and having trouble connecting, reference the online help functionality at www.dellnetready.com before contacting Dell Customer Support.
What types of devices can I use with NetReady?


How do I activate a NetReady session?

From the Programs Window click on the Windows Start button on the lower left of the Windows desktop. Select Dell NetReady from the Programs menu.

--OR--

From the System Tray Notification area: Open the System Tray on the lower right of the Windows desktop. Select the Dell NetReady icon.

By selecting the icon, NetReady control panel will launch and allow you to use Dell NetReady. When Dell NetReady is running, the status icon appears in the system tray (Windows notification area). The system tray icon opens Dell NetReady and provides a visual connection status.

A right-click on the system tray icon will allow you to Open Dell NetReady, Start a Session, Refill (add value to your Account balance), and access Help. For more information, please go to our Customer Self-Service portal www.dellnetready.com.

How do I determine the Balance on my Account?

You can determine the amount of money remaining on your account by accessing the Dell NetReady icon in your system tray. The Account Balance will be displayed under the name on your account.

How do I turn my NetReady service on?

Turn your NetReady service off and on by accessing the Dell NetReady icon in your system tray. The On/Off “switches” are in the lower right hand corner. The On/Off switches will only be available if you have an active session.

How do I reset my password?

To reset your password or manage aspects of your account, you may do so from the Account Info tab or the Customer Self-Service Portal at www.dellnetready.com.
I do not have Dell NetReady loaded on my PC. How can I get it?

At this time, Dell NetReady is available preinstalled on select notebooks purchased with mobile broadband capabilities. If you have a compatible system and Dell NetReady is not loaded on it, please go to www.dellnetready.com and open a service ticket.

How do I determine what version of the software I am using?

Select Help and then select About. The software version, release date, and copyright information will be displayed.

How does roaming work with NetReady?

When you want to go on-line, the NetReady control panel will display available session plans and rates available to you. This is variable, dependent on your location but will be displayed “live”. If you are roaming, the session prices will be displayed as such. Roaming sessions work the same as normal sessions; the price indicated is “all-in” and has specific time and data limits for the session and no additional fees will be required. The rates will vary by region. For more information about the roaming plans, see Service Coverage on www.dellnetready.com.

How do sessions work with NetReady?

A session is comprised of both a time limit and a data limit. Your session concludes when either the time limit is reached or the data limit is reached, whichever comes first. All NetReady Sessions are “all-in” pricing – in other words, no additional fees will be required of you once a session is selected. The pricing for each session is dynamically provided to you through the NetReady control panel. Once a session is started, the connection to the internet can be turned on and off by using the equivalently named buttons on the NetReady control panel. You will be notified by the NetReady control panel as time and data usage approaches their limits, and the “gas gauge” meter reflects a relative measure of remaining time or data availability. The needle moves counter-clockwise from “F” or “Full” to “E” or “Empty” as data or time usage progresses. When the needle reaches the red “E” section, the session concludes. Once concluded, your access to the internet will cease and a new session will need to be selected to reconnect to the internet.

For more information, please go to www.Dell.com/NetReady.
APN

Access Point Name and applies only to GSM service. Provides routing information for GPRS. The APN consists of two parts; the Network ID, which identifies the external service requested by a user of the GPRS service, and the Operator ID, which specifies routing information.

bps

Bits per second - rate of data flow.

Broadband

High-capacity high-speed, transmission channel with a wider bandwidth than conventional copper telephone lines. Broadband channels can carry video, voice, and data simultaneously.

CHAP


Dormancy

A network state that occurs when no data has been transmitted or received after a given amount of time. A network connection may disconnect during a dormant state.

EDGE

Enhanced Data GSM Environment OR Enhanced Data for Global Evolution. EDGE is an enhanced version of GPRS that enables the delivery of multimedia and other broadband applications to mobile devices. It is designed to deliver data downloads at rates up to 237kbps and is considered an evolutionary step to 3G/UMTS.
Firewall

A hardware or software boundary that protects a network or single notebook from unwanted outside traffic.

GPRS

General Packet Radio Service. GPRS is a packet-based wireless service with download speeds up to 86kbps. GPRS is considered an evolutionary step to more advanced technologies such as EDGE and WCDMA.

HSDPA

High Speed Downlink Packet Access. HSDPA is an enhanced version of WCDMA that supports wireless broadband connections with download speeds up to 1.8 Mbps. This enhanced 3G technology enables the download of high-bandwidth multimedia files, high resolution graphics, and other complex files, and viewing email attachments at broadband-like speeds.

ISP

Internet Service Provider. Also referred to as the service carrier, an ISP provides Internet connection service.

IP

Internet Protocol. The mechanism by which packets are routed between computers on a network.

Kbps

Kilobits (1024 bits) per second - rate of data flow.
LAN
Local Area Network. A data network confined to limited area with moderate to high data rates.

Mbps
Megabits (1,048,576 bits) per second - rate of data flow

NDIS
Network Driver Interface Specification. A Windows device driver interface that enables support for multiple network protocols.

PPP
Point-to-Point Protocol. A method of connecting a computer to the Internet.

PAP

Proxy
A firewall mechanism that replaces the IP address of a host on the internal (protected) network with its own IP address for all traffic passing through it.

SMS
Short Messaging Service. Short text messages of no more than 160 characters sent and received by wireless devices.
TCP/IP


VPN

Virtual Private Network. A way to communicate through a dedicated server securely to a corporate network over the Internet.

WAN

Wide Area Network. A network which uses common carrier-provided lines. Contrasts with LAN.

WCDMA

Wideband Code Division Multiple Access. A Universal Mobile Telecommunications System. Based on the GSM technology evolution roadmap, WCDMA supports upload and download speeds up to 384kbps.

WINS

Windows Internet Naming Service. A system that determines the IP address associated with a particular network computer.

WWAN

Wireless Wide Area Network. A communications technology that utilizes digital mobile phone systems to access data from any location in the range of a cell tower that is connected to a data-enabled network.
**WWAN Device**

Wireless Phone and cable or 1xEVDO/1xRTT/CDMA PC Card.