Dell Asset Recovery Services

Remove the Headache From Removing Used Equipment

Storing equipment that is no longer being used can be a waste of both valuable space and money. Yet knowing how to properly dispose of or resell outdated systems is often a challenge. Many organizations simply do not have the resources or knowledge to properly remove used systems from their offices, particularly those with multiple locations or vast numbers of users. Plus, it is important to factor environmental sensitivity into your equipment removal plans.

Dell Asset Recovery Services takes the hassle and guesswork out of removing used computer equipment. It is an environmentally friendly and safe way to recycle or dispose of used computer equipment, including notebooks, servers, storage systems, networking devices and peripherals. We offer three components of asset recovery, Disposition, Logistics and Reporting, so you can select the exact level of service you need.

Key Benefits:

— **Easy-to-Use**: Our services provide fast, cost-effective equipment removal that can be tailored to your specific requirements.

— **Eliminates Excess Storage**: Your used computer equipment does not take up space in your office, and it may no longer be an inventory cost.

— **Recycling In Accordance with EPA Guidelines**: Dell recycles all equipment in accordance with EPA guidelines, so you gain peace of mind in the knowledge that your equipment has been properly recycled.

— **Value Recovery**: Dell helps you reclaim money from used equipment that may still have some resale value.

— **Accurate Reporting**: Dell provides you with a detailed list of the hardware disposed of and a Certificate of Data overwrite Process and Disposal in Accordance with EPA Guidelines.

Visit [www.dell.com/services](http://www.dell.com/services) for more information.
Three Components of Dell Asset Recovery Services

Disposition

Dell Asset Recovery Services gives you the option of either recycling used equipment or selling your hardware that still has value at a predetermined price. We use an automated script that writes 0s and 1s across the disk, and inoperable hard drives are shredded.

— Value Recovery: Dell will audit your equipment to determine the reclaimable amount. We will then make you a fixed price offer and sell the equipment to a third party. After the sale, we will pay you the residual value of your used computer hardware.

— Recycling: If the CPU in your equipment is more than three years old, it is a candidate for recycling. Dell will handle the logistics of properly disposing of your used equipment in an environmentally sensitive way.

Logistics

With Dell’s flexible service offerings, you can tailor the exact level of recovery support for your situation. You can choose between two methods of handling the audit and packaging phase of your asset recovery project.

— Customer Pre-Packed: You can box or palletize your systems and consolidate the equipment on a ground floor location for pickup. With the pre-packed box option, Dell provides you with a kit containing full instructions and shipping airbills. The pre-packed pallet option involves scheduling a pickup with your logistics vendor.

— Program Managed: If your needs are more complex and packaging your used equipment on your own is not viable, Dell offers a complete program managed option. We will handle the logistics of packaging and shipping for you, a service that is particularly helpful for organizations with computers located in several different locations or on multiple floors.

Reporting

After your assets have been recycled or resold, Dell will provide you with detailed reports that provide the following information:

— Settlement Reports:
  Recycling—This report includes a detailed list of the hardware that has been recycled.
  Value Recovery—This document outlines the hardware that was resold and specifies the value of the resale.

— Certificate of Data Overwrite Process and Disposal in accordance with EPA guidelines: Verifies that hard disks were overwitten with an automated script that writes 0s and 1s across the disk. If a disk is inoperable it is shredded. Verifies that any recycling was done in accordance with EPA guidelines.

Expertly and Safely Removing Outdated Computer Equipment

With Dell Asset Recovery Services, you can rely on our knowledge and resources to quickly and cost-effectively remove outdated equipment from your office in an environmentally friendly way. We will provide you with as much or as little assistance as you need throughout the process, whether you want to recycle your systems or resell them. And you can rest assured knowing your equipment has been disposed of or resold correctly and efficiently.

Hassle-free, Environmentally Safe Equipment Removal. Easy as