

## General Memory Module Installation

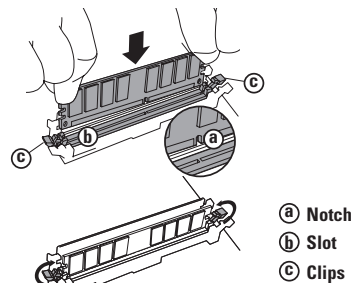
### Equipment Needed

- Memory modules
- Non-magnetic-tip screwdriver (for removing cover only)
- Your computer manual found at <http://support.dell.com>

### Installation Process

1. Before most hardware upgrades, it is recommended that you update your System BIOS. BIOS updates can be easily found at <http://support.dell.com> and installed quickly.
2. Make sure that you are working in a static-safe environment. Remove any plastic bags or papers from your work space.
3. Turn your computer power button off, and then unplug the power cord. For notebooks, remove the battery.
4. Remove the computer cover for desktops or memory cover for notebooks (some notebooks require keyboard removal). Refer to your computer manual for assistance.
5. Ground yourself by touching any of the unpainted metal surfaces on your computer's frame. (This will remove any static electricity from your body or clothing.)
6. Locate your computer's memory slots/connectors (consult your computer manual). After removing the computer cover or memory cover (keyboard for some notebooks) of your system, do not use any tools to remove and replace the existing modules. Use only your hands to remove and replace.
7. Insert your memory upgrade according to the illustrations in this guide. Align the notch(es) on the module with the notch(es) in the slot, and then press down until the clips on the slot snap into place. (It can take 20 to 30 pounds of pressure to install a module.) Fill the memory slots/connectors starting with the largest module in the first slot/connector or bank. Refer to your computer manual for assistance.
8. Once the module(s) have been installed, replace the computer cover and reconnect the power cord or battery. The installation is now complete.

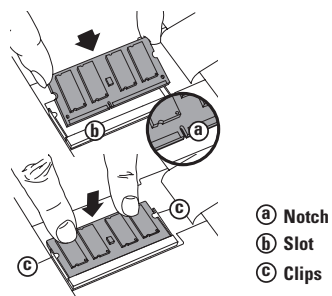
## Memory Installation – Desktops, Servers, Printers



- a Notch
- b Slot
- c Clips

Using firm, even pressure, push Memory Module into socket until clips snap into place. Do not assist clips.

## Memory Installation – Notebooks



- a Notch
- b Slot
- c Clips

Firmly push Memory Module in at 45° angle, and then push down until clips snap into place.

## Helpful Hints & Troubleshooting Tips

If your system does not boot, check the following:

1. If you receive an error message or hear a series of beeps, your system may not be recognizing the new memory. Remove and reinstall the modules to ensure they are securely seated in the sockets.
2. If your system will not boot, check all of the connections inside your computer. It is easy to bump a cable and pull it out of its connector, disabling devices such as your hard drive or CD-ROM. If your system still will not reboot, contact Dell Technical Support.
3. When restarting your system, you may get a message prompting you to update the configuration settings. Refer to your computer manual for information. If you are still unsure, please call Dell Technical Support for assistance.
4. If you get a memory mismatch message, follow the prompts to enter setup, then select Save and Exit. (This is not an **error** — **some systems must do this to update the system settings.**)

If you encounter any of the following problems, please contact Dell Technical Support:

1. Your module doesn't seem to fit; do not force it into the socket.
2. Your system is recognizing only half of the new module's memory.

### Service Contacts

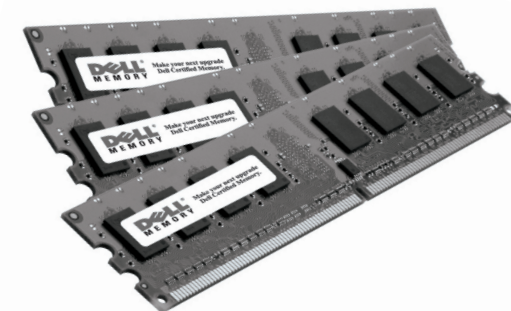
Technical Support: 1-800-BUY-DELL

Web Site: <http://Support.dell.com>



Part Number 6650097

## Memory Module Installation Instructions



Make your next upgrade Dell Certified Memory

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