As hospitals embark on the implementation and optimization of Advanced Clinical System (ACS) applications, it is imperative that they examine their existing governance structure and processes to ensure effective decision making. A successful ACS implementation requires medical staff leadership and a deliberate strategy for engaging physicians. Physician Governance provides the technology to oversee and generate the activities required to build physician commitment and adoption. The Physician Governance process involves visible and active physician leadership roles through committee membership and physician champion responsibilities.

Our Approach
Dell Perot Systems (Dell) will assign one of our highly knowledgeable physician consultants to facilitate an effective Physician Governance and Leadership program. To help ensure success, our services are based on an established track record of healthcare leadership that spans more than 20 years, along with an experienced clinician perspective, informatics knowledge and skill sets, and physician alignment strategies that drive change in complex medical environments. Our resources utilize our proprietary and award-winning ADOPTS methodology, which aligns the key aspects of people, processes, and technology to help enable successful implementations and sustainable results.

Dell’s physician consultant activities involve:

- On-site interviews with stakeholders including executive management, physician executives, medical staff, and other clinical leaders.
- Assessment of the organization’s current governance and leadership structure and decision-making capabilities related to the ACS project.
- Identification of organizational challenges and risks in the following areas:
  - Physician governance structure and effectiveness
  - Physician leadership commitment to achieving organizational goals
- Education and recommendations on physician governance and leadership success factors.
- Development of an updated governance structure chart and physician advisory committee charter.

Value from the Consulting Service
Dell physician consulting services are designed to facilitate physician collaboration, a flexible learning culture, and commitment to change. Our Physician Governance and Leadership service offering can lead to:

- An effective governance structure and the capacity to lead physicians through change.
- A collaborative leadership model that facilitates interdisciplinary decision making.
- Formal reporting links with traditional medical staff committees, enhancing teamwork, communication, and accountability for desired outcomes.

For additional information on our Physician Governance and Leadership services or other solutions offered by Dell, contact us at meditechsolutions@dell.com.